

Workplace compliance: Drug testing and health & safety in unionized environments

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Grow | Protect | Operate | Finance

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Drug and alcohol testing April Kosten

Statutory obligations to ensure safe workplace

- Occupational health legislation imposes duties to assess & identify existing & potential workplace hazards.
- A&D may constitute workplace hazard.
- If hazard identified, employers have legal obligation to take corrective steps to eliminate, or if not reasonably practicable, control hazard.

Statutory obligations to ensure safe workplace

- Criminal Code s. 217.1: Every one who undertakes, or has the authority, to direct how another person does work or performs a task is under a legal duty to take reasonable steps to prevent bodily harm to that person, or any other person, arising from that work or task.
- *R v Metron Construction Corp:*
 - Employer pled guilty to criminal negligence causing death.
 - 6 workers boarded swing stages; only 2 harnesses.
 - Swing stage collapsed; 4 workers died.
 - Toxicological analysis determined 3 of deceased recently ingested cannabis, including site supervisor.
 - Plea included statement that permitting person under influence of drugs to work on project can be factor in establishing criminal negligence.
 - Employer received fine of \$200,000; ONCA increased fine to \$750,000.

Employer obligations

Employers must take all reasonable steps to ensure safe workplace:

- Employers are not obligated to allow employees to use A&D.
- Legalization of cannabis does not give employees right to use in close temporal proximity to work given performance deficits associated with use.

Employers should use <u>risk-management approach</u> to manage cannabis risk in workplace:

- Focus on managing risks known to impact safe performance, including cannabis use. Not about whether substance is legal or illegal.
- Employers must manage safety risk given performance deficits associated with cannabis use.
- Similar approach to alcohol.

Types of drug and alcohol testing

Drug and alcohol testing types

- Reasonable cause
- Post-incident
- Return to work
- Unannounced follow-up (post-treatment)
- Pre-employment & pre-access
- Certification
- Random

Reasonable cause

- Justified when employee exhibits, or other evidence points to, performance deficits sufficient to give employer reasonable belief to suspect employee may be under influence of A&D:
 - Strange behavior;
 - Odours (ensure odour coming from individual not environment);
 - Slurred speech.
- No need for incident to trigger test.
- Assess whether both alcohol & drug test required.

Post-incident

- Employee directly involved in workplace incident or near miss
- 3 main factors to consider:
 - Seriousness of incident;
 - Level of inquiry carried out before test:
 - Dependent on facts;
 - Investigation will be time constrained;
 - Always seek explanation from employee;
 - Cannot call test just because injury.
 - Nexus between incident & employee.
- Evidence of "impairment" not required.

Post-incident: Quong v Lafarge Canada Inc. (2024 ABKB)

FACTS

- Quong required to take A&D test after hitting mobile compactor with company vehicle.
- Tested positive for THC & refused to participate in company's Substance Abuse Program (SAP).
- Despite no prior disciplinary issues, his refusal led to termination for cause.
- Claimed wrongful dismissal, arguing:
 - (1) A&D policy was not condition of employment contract;
 - (2) SAP invaded privacy;
 - (3) Employer's actions unreasonable;
 - (4) Employer lacked cause for termination.

Post-incident: Quong v Lafarge Canada Inc. (2024 ABKB) (Continued)

FINDINGS

- Justice Feasby rejected Quong's arguments, finding Policy *"reasonable, unambiguous, well published, consistently enforced, and the employee... kn[e]w or ought to have known of the policy including consequences of breach".*
- By continuing his employment without objection, Quong accepted Policy as implied term of contract:
 - Received annual training on Policy since 2012;
 - Trained employees on Policy.
- SAP was justified measure to assess need for treatment or accommodation.
- Though Quong used cannabis off-site, employer acted reasonably to ensure safety.
- His refusal to comply with Policy was considered repudiation of contract.

Pre-employment: *Chiasson v KBR*, AHRC (2005), rev'd QB (2006), aff'd CA (2007), leave to SCC ref'd (2008)

- Pre-employment A&D testing policy.
- Chiasson tested positive for marijuana & terminated.
- Argued termination discriminatory.
- Casual user so human rights not engaged.
- Policy perceives persons who use A&D are safety risk, clear connection between policy & purpose, not breach of Act:
 - "Extending human rights protections to situations resulting in placing the lives of others at risk flies in the face to logic".

Pre-access: *Luka v Lockerbie*, AHRC (2008), rev'd QB (2009), rev'd CA (2011)

- Site owner requirement that contractors implement pre-access testing.
- Luka tested positive for marijuana & denied access to site.
- Alleged discrimination.
- AHRC found no prima facie discrimination.
- AHRC found both site owner & contractor employers under Act.
- ABCA found site owner not employer & obligations under Act were contractor's.

Pre-access: *Mechanical Contractors v UA, Local* 663 (*Sarnia*), Ont Arb (2013), aff'd ONSC (2014)

- Pre-access A&D testing required for contractors.
- Found pre-access testing may be justified if demonstrated A&D problem at safety-sensitive workplace.
- Onus on employer to demonstrate with evidence that testing reasonably necessary (not merely desirable) & likely to have desired effect.
- No demonstrable need for pre-access A&D testing sufficient to justify invasion of privacy
- Upheld on judicial review.

Random: Irving, SCC (2013)

- First SCC decision regarding random testing.
- Obligation to balance privacy vs. safety.
- Finding workplace is dangerous is first step in determining if random testing reasonable begins proportionality exercise:
 - [a] unilaterally imposed policy of mandatory random testing for employees in a dangerous workplace has been overwhelmingly rejected as an unjustified affront to the dignity and privacy of employees <u>unless there is evidence of enhanced safety risks</u>, such as evidence of a general problem with substance abuse in the workplace.

Random: Phillips v Westcan (2020 ABQB)

FACTS

- Employer carried out random A&D tests as per policy.
- As part of employment application, employee signed agreement subjecting him to random A&D testing as condition of employment if application successful.
- Employee was hired & signed offer letter employment terms included agreeing to be bound by A&D testing policy.
- Employee sought permanent injunction to prevent employer from carrying out random testing.
- Employee claimed random testing was unconscionable & therefore unenforceable.

Random: Phillips v Westcan (2020 ABQB) (Continued)

ABQB

- Application for injunction dismissed; random testing enforceable.
- Employee expressly agreed to random testing as term of employment.
- To be unconscionable, term would need to be *"sufficiently divergent from community standards of commercial mortality".*
- Court held no divergence from community standards & enforceable.
- Court concluded that even if no enforceable contractual term, unilaterally imposed random testing regime would be upheld as proportionate response.
- Significant rate of positive testing in random tests, physical evidence of alcohol at work, vast workplace & inherently dangerous work.

Random: *Power Workers' Union v. Canada (Attorney General)* (2024 FCA)

Background Facts

- January 2021, Canadian Nuclear Safety Commission imposed requirement for A&D testing for persons operating "Class 1" nuclear facilities.
- Unions challenged pre-placement & random testing provisions:
 - 1. Breached *Charter;*
 - 2. Implementation was unreasonable on administrative law grounds.

Random: *Power Workers' Union v. Canada (Attorney General)* (2024 FCA) (Continued)

FCA Decision

- FCA confirmed Commission has broad power & authority to implement any terms or conditions necessary for purposes of carrying-out *Nuclear Safety & Control Act.*
- Charter: Section 7 Life, Liberty & Security of Person:
 - Not engaged;
 - Reasonable person would consider relatively non-invasive nature of seizure;
 - Absence of disciplinary consequences does not rise to level of seriousness required to engage section 7 protection.

Random: *Power Workers' Union v. Canada (Attorney General)* (2024 FCA) (Continued)

FCA Decision (Continued)

- Charter: Section 8 Search & Seizure:
 - "Wait & see" approach to safety not appropriate in nuclear industry.
 - Despite no evidence of impairment problem, evidence of gaps in fitness for duty programs filling gaps is valid & compelling objective.
 - "Safety-critical workers have diminished expectation of privacy, given nature of their work & unique environment in which that work is being performed".
 - Breath, urine or saliva samples are amongst less intrusive when it comes to bodily searches.
 - Affected workers' interest in being left alone by government does not outweigh government's interest in intruding on privacy to advance goals of limiting risk to national security, health & safety of persons, & environment associated with development, production & use of nuclear energy.
- Charter: Section 15 Equality:
 - Impugned provisions create distinction based on job category.
 - No distinction based on enumerated grounds of discrimination.

Random: *Power Workers' Union v. Canada (Attorney General)* (2024 FCA) (Continued)

FCA Decision (Continued)

Administrative Challenge

- FCA dismissed claims of inadequate reasons for introducing regulations & fettered discretion.
- Commission entitled to rely on 10-year consultation process to support decision.

Human rights obligations

Accommodation obligations

- Disabilities must be accommodated to point of undue hardship.
- Human rights not engaged absent actual addiction or subjective perception of disability (*Chiasson*, *Luka*).
- Past human rights decisions have confirmed:
 - Terminating employee for policy violation provided they previously had opportunity to refer is not generally *prima facie* discrimination (*Elk Valley*).
 - A&D testing constitutes BFOR in dangerous work environment.
- Human rights do not prevent employers from prohibiting cannabis use (subject to duty to accommodate).
- Don't forget duty to inquire.

IBEW, Local 1620 v Lower Churchill Transmission Construction Employers' Association Inc. (2020 NLCA)

FACTS

- Grievor accepted for employment on safety-sensitive worksite;
- Grievor disclosed use of medical marijuana; grievor vaped every evening to manage chronic pain;
- Grievor failed drug test & refused employment;
- Union grieved.

IBEW, Local 1620 v Lower Churchill Transmission Construction Employers' Association Inc. (Continued)

NL ARB

- Concluded grievor discriminated against, but employer unable to accommodate without undue hardship.
- Found employer unable to readily measure "impairment" from medical marijuana with currently available technology.

NLSC

• Application for judicial review refused.

IBEW, Local 1620 v Lower Churchill Transmission Construction Employers' Association Inc. (Continued)

NLCA

- Appeal allowed & arbitrator's decision overturned; employer failed to demonstrate undue hardship.
- Absence of test or standard did not lead to conclusion that grievor incapable of performing job.
- Employer did not investigate alternatives allowing for individual testing of grievor.
- Immediate/perfect accommodation not required.
- Employer did not take any steps to explore accommodations.

Gregg v CanWel Building Materials Ltd. (2022 AHCR)

FACTS

- Mr. Gregg worked as forklift operator & warehouse employee.
- Frequently missed work after becoming full-time.
- Had no performance issues & was not under influence at work.
- Company policy required one-hour notice before missed shifts.
- Company verbally warned Gregg about his absences before terminating him.

Gregg v CanWel Building Materials Ltd. (2022 AHCR) (Continued)

FINDINGS

- AHRC found (based on testimony), that Gregg was alcoholic.
- Gregg claimed he informed Company of addiction before termination & termination day.
- His supervisor acknowledged Gregg mentioned his alcoholism 6 weeks earlier but denied it was discussed at termination meeting.
- Commission ruled that Company was aware of Gregg's alcoholism & failed to consider accommodations, opting instead to terminate him.
- This was deemed discriminatory.

Recommendations

Recommendations

- Employers implementing A&D testing should consider following:
 - Incremental measures in place;
 - Robust education & training;
 - Evidence of ongoing problem;
 - Ensure policy reviewed & updated with reasonable frequency;
 - Ensure justification in context of own work environment.
- If evidence of enhanced safety risk such as general workplace problem with A&D, random testing may be justified.
- Review & update existing A&D policies for gap closures:
 - Employers should not build policies around signs of impairment, rather, focus should be on elevated risks associated with alcohol or drug use:
 - Positive test shows performance deficits incompatible with safety-sensitive work environment.
- Ensure compliance with human rights obligations when managing dependencies.

Health and safety in unionized environments

Craig Lawrence



- Management rights and responsibilities
- Employee/Supervisor rights and responsibilities
- Joint health and safety committee

Introducing Health and Safety Policies and Practices

- Small changes vs. big changes.
- Beware of a policy grievance.
- Consider:
 - Balancing interests;
 - What invited the introduction of the policy?
 - Negotiate with the union.

Proper Documentation

- Did workers complete health and safety training? Prove it.
- Properly investigate and document near misses/accidents (ideally under privilege).
- Remember to report certain accidents:
 - Fatalities;
 - Critical injuries; and
 - Occupational illnesses.

When is a health and safety violation "just cause"?

- Refer to the guiding principles
 - The importance of safety;
 - The seriousness of a safety violation;
 - Employer's legal obligations;
 - Deliberate? Reckless? Intentional?
 - Near-misses are equally important

When is a health and safety violation "just cause"?

- Consider mitigating circumstances:
 - Length of service;
 - Isolated incident (or not);
 - Provocation;
 - Premeditation;
 - Any economic hardship the Grievor experienced;
 - Failure of the employer to uniformly enforce rules;
 - Whether the safety infraction was a misunderstanding ;
 - The seriousness of the offence;
 - Whether the worker was dishonest.

When is a health and safety violation "just cause"?

- Tonolli Canada Ltd. and USW, Local 9042 (Marsiglia), Re:
 - Failure to wear a respirator.
- Sudbury Integrated Nickel Operations and Sudbury Mine, Mill & Smelter Workers' Union (Unifor, Local 598) (Peirson), Re, 2015 CarswellOnt 9195 (Ont. Arb.):
 - Speeding in underground mine, causing derailment.
- Lac Des Iles Mines Ltd. and USW, Local 9422 (Saarinen), Re, 2019 CarswellOnt 18558 (Ont. Arb.):
 - A pattern of safety infractions.

Before you terminate for "just cause"

- Past discipline?
- Culminating incident?
- What was the damage?
- Review your policies;
- Review your training;
- Prepare for a grievance.

Physical Fitness Testing

- Physical may be permitted if it is not arbitrary, discriminatory, or administered unfairly.
- Durham (Regional Municipality) v. C.U.P.E., Local 1764, 2010 CarswellOnt 10732:
 - The "chair" test permissible.
- Rubbermaid Canada Inc. v. C.A.W., Local 252, [2009] O.L.A.A. No. 639:
 - 50+ pound lift permissible.
- Goodyear Canada Inc. v. U.S.W.A., Local 834, [2001] O.L.A.A. No. 715:
 - Grievor moved into a new role after failing fitness test fitness testing permitted.

Thank you



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