

Dentons' 1st Annual Insurance Summit

Wednesday, November 20, 2024

11:45 a.m. – 6:30 p.m. ET

Grow | Protect | Operate | Finance

Registration and light lunch 11:45 a.m. – 12 p.m.

Welcome remarks 12 – 12:05 p.m.

Laurie LaPalme, Global and National Insurance Sector Lead

Plenary 12:05 – 12:50 p.m.

Topic	Presenter(s)
<p>FSRA's principles-based approach to insurance conduct supervision, specifically MGA oversight</p> <p>Join us as we explore FSRA's principles-based and outcomes focused approach to insurance regulation in relation to Managing General Agencies (MGAs) in Ontario. This session will delve into FSRA's evolution since its launch in 2019 as a principles-based and outcomes focused regulator and its strategic approach to insurer and MGA oversight. Learn how FSRA uses its new supervision programs and tools in support of fair outcomes for insurance consumers, and learn how achieving desired regulatory outcomes can enhance your operations and help ensure your business thrives in an evolving market.</p>	<p>Laurie LaPalme, Global and National Insurance Sector Lead Moderator</p> <p>Financial Services Regulatory Authority of Ontario (FSRA)</p> <p>Huston Loke, Executive Vice President, Market Conduct</p> <p>Jordan Solway, Executive Vice President, Legal & Enforcement</p>

Break 12:50 – 1 p.m.

Plenary 1 – 1:45 p.m.

Topic	Presenter(s)
<p>Global trends: Analyzing the expansion and evolution of the international insurance market</p> <p>Join us as we discuss what your insurance business needs to consider as you expand your footprint into global jurisdictions.</p>	<p>Laurie LaPalme, Global and National Insurance Sector Lead Moderator</p> <p>Peter Askew, President and CEO, Guy Carpenter</p> <p>Klaus Wilkens, President and CEO, Munich Re Canada</p>

Break 1:45 – 1:55 p.m.

Breakout sessions 1:55 – 2:35 p.m.

Topic and description	Presenter(s)
<p>Hot topics and trending cases in insurance</p> <p>How will recent trends in the insurance industry impact your business? Join us to hear about notable cases and how you can protect your business before issues arise.</p>	<p>Douglas Stewart, National Insurance Sector Co-Lead Moderator</p> <p>Deepshikha Dutt, Partner</p> <p>Will Sampson-Doel, Associate</p>
<p>Digital Distribution Requirements for P&C and L&H Insurance under Québec Laws</p> <p>Join us as we dive into the latest digital distribution requirements for Property and Casualty (P&C) and Life and Health (L&H) insurance in Quebec, revealing the essential regulations, compliance challenges, and opportunities that insurers must navigate in the digital age.</p>	<p>Nathalie Durocher, Partner Moderator</p> <p>Jade Lemieux, Associate</p>

Break 2:35 – 2:45 p.m.

Breakout sessions 2:45 – 3:25 p.m.

Topic and description	Presenter(s)
<p>AI revolution: AI's preliminary impact on the insurance landscape</p> <p>The insurance sector is built on the ability to manage risk and forecast the future. Artificial intelligence (AI) is revolutionizing this and many insurance companies are riding this wave. Some are adapting their product offerings and distribution methods — think comparison sites, Internet of Things (IoT) and usage-based policies. Others are ramping up the sophistication of existing use cases - risk modeling, data forecasting, claims handling and contact center operations.</p> <p>Understand emerging regulatory requirements for AI, permissible (and impermissible) uses of personal information, drafting AI and data use clauses in agreements, and an overview of litigation trends.</p>	<p>Derek Levinsky, Partner Moderator</p> <p>Kirsten Thompson, Partner, Privacy and Cybersecurity</p>
<p>What to do when the regulator calls?</p> <p>You receive a request for information from the Provincial Regulator. What do you do next? Join us to explore recent trends and how policy-making is influencing regulatory requirements.</p>	<p>Arthur Hamilton, Partner Moderator</p> <p>Laurie Livingstone, Partner</p> <p>James Bond, SVP, Chief Legal & Governance Officer, Wawanesa</p>

Break 3:25 – 3:35 p.m.

Plenary 3:35 – 4:20 p.m.

Topic	Presenter(s)
<p>From policy to practice: Translating OSFI supervision for your business</p> <p>Join us as we explore how the Canadian insurance market adapts to economic shifts, demographics, and technology, increasing insurance services in emerging markets under the guidance of the Office of the Superintendent of Financial Institutions.</p>	<p>Marisa Coggin, Partner Moderator Office of the Superintendent of Financial Institutions (OSFI)</p> <p>Darrell Leadbetter, Insurance and Pension Supervision</p> <p>Jacqueline Friedland, Executive Director, Risk Assessment and Intervention Hub</p>

Closing remarks 4:20 p.m.

Laurie LaPalme, Global and National Insurance Sector Lead

Cocktail Reception 4:30 p.m.

Accreditation

LSO: This program qualifies for 210 minutes Substantive Credit.

LSBC: This program qualifies for 210 minutes Substantive Credit.

Barreau du Québec: In our view, this program would meet the CLE requirements of the Barreau du Québec. Please email [Annie Girard](mailto:Annie.Girard@barreauqc.ca) to receive a confirmation of attendance.

Registered Insurance Brokers of Ontario (RIBO): Accreditation pending.

Questions

Please contact toronto.events@dentons.com if you have any comments or questions.